



CompTIA E2C Frequently Asked Questions

What CompTIA certifications are available in the E2C Program?

The CompTIA Certifications with their test numbers and tests titles available through E2C are:

A+®

JK0-601 A+® 2006 Essentials
JK0-602 A+® 2006 IT Technician
JK0-603 A+® 2006 Remote Support Technician
JK0-604 A+® 2006 Depot Technician

JK0-701 A+® 2009 Essentials
JK0-702 A+® 2009 Practical Application

For all the latest news on A+® Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/a/default.aspx>

CDIA+™

225-030 CDIA+™ Certification Exam
For all the latest news on CDIA+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/cdia/default.aspx>

Convergence+™

CT0-101 Convergence+™ Certification Exam
For all the latest news on Convergence+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/convergence/default.aspx>

CTT+™

TK0-201 & TK0-202 CTT+™ Certification Exam
For all the latest news on CTT+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/ctt/default.aspx>

DHTI+™

HT0-201 DHTI+™ Certification Exam
For all the latest news on DHTI+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/dhti/default.aspx>

Linux+™

JK0-011 Linux+™ Certification Exam
For all the latest news on Linux+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/linux/default.aspx>

Network+®

JK0-016 Network+® Certification Exam
For all the latest news on Network+® Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/network/default.aspx>

PDI+™

PD0-001 Network+ Certification Exam

For all the latest news on Network+® Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/pdi/default.aspx>

Project+™

JK0-013 Project™ Certification Exam

For all the latest news on Project™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/project/default.aspx>

RFID+™

JK0-014 RFID+™ Certification Exam

For all the latest news on RFID+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/rfid/default.aspx>

Security+™

JK0-015 Security+™ Certification Exam

For all the latest news on Security+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/security/default.aspx>

Server+™

JK0-009 Server+™ Certification Exam

For all the latest news on Server+™ Certification Testing from CompTIA, please check this link:
<http://certification.comptia.org/server/default.aspx>

What is the cost of the certifications?

Once a school or organization meets the criteria to participate in the E2C Education to Careers program and becomes a CompTIA member, they are then able to purchase test vouchers at significant discounts. Test vouchers must be purchased prior to scheduling the tests and are available through Prometric and VUE. The program is a voucher-only program. The costs of vouchers are in US dollars. E2C Vouchers are not to be resold.

Current voucher prices are:

A+ voucher is \$74	CDIA+ voucher is \$208
CTT+ exam voucher is \$191	CTT+ VBT voucher is \$208
Convergence+ voucher is \$191	DHTI+ voucher is \$191
Linux+ voucher is \$118	Network+ voucher is \$118
PDI+ voucher is \$191	Project+ voucher is \$118
RFID+ voucher is \$165	Security+ voucher is \$165
Server+ voucher is \$118	

The vouchers are good for 12 months from the date of purchase.

How do I purchase vouchers?

CompTIA has contracted with Prometric and VUE testing vendors to sell vouchers and deliver CompTIA certification tests. There are numerous companies and schools across the country, which are Prometric and/or VUE testing centers. You can find the site closest to you by going to their individual websites.

From Prometric

To purchase vouchers from Prometric contact the voucher team by phone at 1-800-616-3926 or by email at vouchers@prometric.com. You may pay for your Prometric vouchers using a credit card (AMEX, MasterCard, or Visa), or you may use your pre-approved credit. If you do not have a pre-approved credit account, you may obtain an application for credit through the voucher team. Please place voucher purchases 2-3 weeks prior to testing. Be sure to identify your organization as an E2C member, and have your E2C Membership ID available. All voucher purchase orders must designate E2C and the test name and number.

From VUE

To purchase vouchers from VUE contact the voucher team by phone at 1-800-869-4101 or by email at Pearsonvuevoucherstore@pearson.com. Or visit www.vue.com/comptia to access a voucher order form. You may pay for your VUE vouchers using a credit card (AMEX, MasterCard, or Visa), check, or you may request credit. Please place voucher purchases 2-3 weeks prior to testing. Be sure to identify your organization as an E2C member, and have your E2C Membership ID number available. All voucher purchase orders must designate E2C and the test name and number.

How do I register and schedule a test?

With Prometric

You may register on-line at any time via the Prometric registration website, www.2test.com. **WHEN REGISTERING WITH AN E2C VOUCHER, BE SURE TO USE THE COMPLETE VOUCHER NUMBER AND LETTERS JKO.** If you are new to the registration system, your internet registration will take about 24 hours to process. If you are unable to register by internet, you may register by phone at 1-800-776-4276. You will be asked where you want to test and be given a list of test centers in your area to choose from. You will need to enter your voucher number during the registration process as this is the only form of payment accepted.

With VUE

You may register directly at a VUE Testing Center, on-line, 24 hours a day at www.vue.com/comptia, or you may call VUE's Call Center toll-free at 1-877-551-7587. Candidates must know their E2C voucher number at the time of registration, as this is the only form of payment accepted for the E2C Program.

How do I locate my membership ID number?

To obtain your membership ID number, you must contact Brian Matzelle in CompTIA's membership sales department. He can be reached by email at bmatzelle@comptia.org or by phone 630-678-8324.

One of the key benefits to instructors in the E2C program are free vouchers for their personal use – how are they obtained?

Instructors that are teaching at an E2C member school are entitled to receive free E2C vouchers for those certifications they are teaching toward. To request these vouchers, each instructor must complete a teacher voucher request form, which is found in the Document section in the Resources folder. Once the form is completed, it can be submitted via fax 630-678-8384, email to cslagle@comptia.org or mail to CompTIA – E2C at 1815 S. Meyers Rd, Suite 300, Oakbrook Terrace, IL 60181. Forms are usually processed on a weekly basis and exam voucher numbers are emailed to you.

How does my school become a testing center?

Schools may be interested in becoming a Prometric or VUE testing center, allowing students to take the tests in a familiar setting of their own school. Should you be interested in learning more about the costs and requirements to become a testing center, visit the following sites:

To become a Prometric testing center, visit:
<http://www.prometric.com/APTCApp/default.htm>.

To become a VUE testing center, visit: <http://www.vue.com/pvtc/>.

Where do I find information on curriculum to prepare my students for the certification tests?

CompTIA has developed the CAQC (CompTIA Approved Quality Curriculum) to assist in finding curriculum, which covers the material on the test and has been developed in a manner consistent with standard curriculum. This information can be found at the following locations: http://certification.comptia.org/resources/find_materials.aspx.

Where can I find information about careers in the Information/Communications Technology industry?

CompTIA's new TechCareer Compass provides a complete source for information about career paths within the ICT industry, jobs within those paths, essential functions and tasks performed on the job, and the skills and knowledge required for the job. This site provides an extensive list of ICT certifications and locations for training. Visit <http://tcc.comptia.org/> for more information.

What are the CompTIA Merit Awards?

In an effort to develop new pools of talent and foster careers in information technology, CompTIA has endowed the CompTIA Educational Foundation with a \$1 million dollar donation to establish the CompTIA IT Merit Award program. CompTIA Educational, Not-For-Profit and Government members are able to nominate students for these \$250 awards. This award recognizes a deserving student who has recently received a CompTIA certification and is pursuing a career in the IT industry. Complete information and eligibility requirements are listed at http://www.creatingfutures.us/it_merit_awards.aspx.